

BHG

BOUTIQUE HOTEL GROUP



Dear Sir / Madam

Thank you for joining the Boutique Hotel Group app. You are automatically enrolled in our loyalty scheme as a Bronze member, which gives you a 10% discount on food and beverage purchased at Peckforton Castle, Nunsmere Hall and Inglewood Manor.

We trust that you will enjoy and make the most of your visit to our award-winning venues.

Please note there are conditions associated with the use of a BHG Loyalty Membership we ask you to adhere to:

- This loyalty membership is redeemable only at Peckforton Castle, Nunsmere Hall and Inglewood Manor
- Ensure that your loyalty code is scanned before asking for the bill to be printed.
- A 10% discount will be applied to food and beverages at the above-listed venues. This excludes functions, weddings and private events.
- BHG Loyalty Membership cannot be redeemed on the following key trading days:
 - Mothers Day
 - Easter Sunday
 - Christmas Eve
 - Christmas Day
 - New Years Eve
 - Boxing Day
 - Valentines Day
- BHG Loyalty Membership cannot be used in conjunction with any other offers or promotions

Upon spending £300 or more at any of the listed venues of Boutique Hotel Group, you will be automatically upgraded to a BHG Silver Loyalty Membership giving you a 20% discount.

Please note, terms & conditions apply to the BHG Loyalty Membership. Boutique Hotel Group reserves the right to revoke, cancel or suspend a BHG Loyalty Membership at its discretion.

Please note, all redeemable values will be applied on point of checkout.

We hope that you enjoy your BHG Loyalty Membership and on behalf of the Boutique Hotel Group and the Naylor Family, we thank you for your continued custom.

Yours Faithfully,

Chris Naylor
Managing Director

